

Rick Mayer Cycle Seat Adjustment Form

PO Box 1275, Anderson, CA 96007 - Voice: 530-357-2888 - Fax: 530-748-0129 or 530-357-2855

Does the custom seat we made for you need a tweak?

If so, please fill out this form and mail it in to our shop with your seat. We'll have it about a week.

You can also use this form if you've purchased your Rick Mayer Cycle seat secondhand and would like it modified to fit you.

We DO NOT perform adjustments during the months of July or December.

Note – DO NOT apply any tape of any kind to the finished vinyl or leather surface. Even "easy to remove" blue masking tape can damage the surface of both vinyl and leather covers when removed-RMC is not responsible for any damage to cover if tape is applied.

Customer Information

Name: _____

Shipping Address: _____

Street Address: _____

City: _____

State or Province: _____

Zip or Postal Code: _____

Country (If not USA): _____

E-mail: _____

Phone Number (with area code): _____

Motorcycle-Make: _____ Model: _____ Year: _____

It's not quite right because....

Please use this space to state the problems with your seat in clear, concise terms. Please limit your comments to 75 words or less.

Payment Method

RMC does not charge to perform basic adjustments to a seat you bought. If you are requesting a seat adjustment to modify a seat you purchased secondhand, the fee is \$75. If a new cover is required, the charge is an additional \$135 for vinyl and \$250 for leather. If your seat cover is attached with rivets rather than staples, there is an additional \$50 charge. **Shipping and handling, not included, is: \$25 within the continental US; \$35 for AK / HA; and \$50 for Canada.** The total may be paid by any of the following methods.

Please select one:

I have sent this form with my seat and included a check

I already paid _____ by PayPal to **RickMayer@RickMayerCycle.com**

I authorize Rick Mayer Cycle to use the following credit card (Visa, Master Card, or American Express):

Card Type: _____ Number: _____ Expires: _____

We do not need the security code on the back of the card, just the billing address.

Billing Address: _____

Terms and Conditions

Remove all hardware, hinges, rails, emblems, or other items before shipping. We cannot be responsible for these items if they are lost or damaged. Be sure that the seat is still clearly labeled with your full first and last name. In extremely rare circumstances Rick may determine that a customer's particular difficulties with a completed seat cannot be resolved with a modification and may decide to issue a refund. This decision can only be made by Rick. In this situation, the customer will be furnished with a set of good-condition stock motorcycle seats, RMC will have FedEx pick up the custom saddle at our expense (if it is not already in the shop), and a refund is issued when the original-condition custom saddle has been returned to RMC. In fairness, a customer is not allowed to keep both the custom product and a full refund. Instead, they are returned to the same financial (and seat) situation as they were before transacting with RMC, less shipping charges. Rick Mayer Cycle may amend these terms (and the FAQ's) from time to time. Customer agrees to accept additions or amendments and to consider them as part of this agreement. It is Buyer's responsibility to periodically check for updates or amendments both on this form and on the FAQ section of our website (<http://www.rickmayercycle.com/faqs.html>).

Cancellation Policy - By checking the box to the left, you (the customer) agree that if for any reason you decide to cancel this order after a seat is received by RMC, you agree to allow RMC to charge you a \$50 minimum service charge plus return shipping. Your seat will be returned in the condition it was received with no modifications done to said seat. **This box must be checked, or order will not be processed.**

I have read, understand, and agree to, the Terms & Conditions above:

Signature Required _____

DATE _____

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